

# INTRODUCTION TO THE STUDY SURVEY RESULTS

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STUDY ON SAFE AND  
SECURE PARKING  
PLACES FOR TRUCKS  
MOVE/C1/2017-500



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Research to Progress



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# SSTPA survey findings

(600+) **314**  
valid **responses**



Interviewing period:  
**April – June 2018**

**209**

Truck Drivers (Male & Female)

**41**

Transport  
operators

**35**

SSTPA  
operators

**18**

Shippers

**11**

Insurers



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# Drivers' insights



**83%**  
not sufficient  
SSTPAs



**100%**

Need for  
sanitary facilities



**90%**  
Need WiFi  
connection



**Male**  
average age:  
**40** years old



**Female**  
average age:  
**37** years old



**64%**  
experienced  
unsafe  
situations  
on parkings



**1 out of 2**  
need a  
dedicated  
app on  
SSTPA



**78%**  
information  
is essential



**90%**  
security  
is crucial



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# Transport operators' insights

## Necessary features at suitable TPAs

Sanitary facilities



Site surveillance



Fencing



Food & Shopping



**RESERVED** **86%**  
**not**  
**sufficient**  
**SSTPAs**



**87%**  
No satisfactory  
**accommodation** for  
weekly rests



**74%**  
No available  
**information** &  
info not **accurate**



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# Shippers insights

## Suitable TPA for shippers:

Sanitary facilities



Site surveillance by guards or CCTV in place



Emergency contact points



**BOOK NOW**

**Need for booking slot** in TPAs  
with closed dedicated truck slots



**61%**

operate own  
**truck fleet**



**71%**

not enough  
information on  
available  
**SSTPAs** and  
**accommodation**

**RESERVED** **71%**  
**not**  
**sufficient**  
**SSTPAs**



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Main issue  
**security**

# Insurers insights

## Suitable TPA for insurers:

- **Fences**
- **Surveillance**
- **Sanitary** facilities
- **Opening hours – availability** indication

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## Insurers have specific requirements:

- **fully enclosed metal** body trucks
- **electronic alarms**
- **tracking devices**
- pre-trip **route planning**
- use of a **second driver** to avoid any stops



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# Parking operators insights

**60%**

of **TPAs**  
occupied for  
long night &  
weekly **rests**

**€10-25**  
expenditure for  
**overnight rests**



Up to **€10**  
expenditure for  
**short breaks**



**Self-assessment of  
services level:**



**by 80%**

**Self-assessment of  
security level:**



**by 47%**



**78%**  
are already  
**certified**

**40%**  
operate a **slot  
booking service**



# Summary conclusions

Overall common concern: No sufficient parking areas let alone safe and secure TPAs

Information on SSTPAs not available or not accurate

- A minority of existing SSTPAs provide online booking
- Urgent need for booking systems

Sanitary facilities on top of drivers' and companies' preference list

Security is a common concern

- Site surveillance & control
- Lighting
- Fencing
- Emergency contact points
- Specific request from insurers and shippers

Although 78% certified, no common system for certification of SSTPAs

- Urgent need for commonly agreed definition and standards



# THANK YOU!



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