EU Standard for SSTPAs

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SSTPA rating: current situation

- → Different standards used
- → Unclear for users what is promised
- → Users cannot be sure if they get what is promised
- → This must be changed!
- → Aim for one clear standard that can be checked
- → Needs based



Towards an EU Standard for SSTPAs

- → Commonly accepted EU wide
- → Standard developed with stakeholders
- → Satisfying different needs of different users:
- Includes security
- Includes service
- → Social element inseparable from security part



How can you be sure about the rating?

- → Standard must be auditable
- → Security and service requirements shall be audited by accredited independent audit bodies
- → Creating reliability and trustworthiness for:
 - The transport sector
 - Promotors: necessary conditions for investments.



How are SSTPAs rated? - Security

- → Different users need different security levels
- → Threats may vary from opportunistic, simple crime to highly organized criminal gangs that have access to the latest technologies.
- → Also lower grades are important: from a safe and comfortable stay for drivers to prevention of theft and intrusion.



How are SSTPAs rated? - Security

→ The European standard "EU parking" for SSTPAs consists of 4 security levels



→ Coherent and distinctive: the levels build on one another



How are SSTPAs rated? Security elements

- → Security through features and measures at:
 - The perimeter
 - The parking area
 - The entry/exit
 - Through staff and management procedures
- → Any EU or national legal provision takes precedence over the criteria in this standard
- → In that case, a criterion will be applied that will achieve the invalidated criterion's objective to the most suitable extent



How are SSTPAs rated? Security elements

| | BASIC LEVEL | MEDIUM ADDITIONAL TO BASIC | HIGH ADDITIONAL TO MEDIUM | VERY HIGH ADDITIONAL TO HIGH |
|--------------|--|--|--|---|
| PERIMETER | ■ Visual deterrent to recognize the secure parking area ■ Lighting at 15 Lux ■ Vegetation trimmed, good visibility | ■ Physical deterrent to prevent unauthorised access (e.g. ditch, rocks, fence) or continuous video monitoring and recording by trained staff ■ Lighting at 20 Lux | > 1.8 rn physical barrier (height) Lighting at 25 Lux CCTV covering perimeter Measures to prevent unintentional damage to barriers Clear zone of 1 meter between barrier and parking area | ■ Add-on for physical barrier: Deterrents to climb over |
| PARKING AREA | Only freight vehicles and authorized vehicles allowed as indicated by signage Physical or remote surveillance checks / inspection at minimum once in 24 h Lanes must be lit at 15 Lux Vegetation trimmed, good visibility | ■ Physical or remote surveillance checks/ inspection at minimum twice in 24 h (one at daytime, one at night) ■ If pedestrian lanes exist, they must be lit at 15 Lux | Onsite or remote staff contact can be contacted 24/7 Marked vehicle and pedestrian lanes | ■ Site manned or video- controlled 24/7 |



How are SSTPAs rated? Security elements

ENTRY / EXIT

■ Lighting at 25 Lux ■ CCTV (good image quality)

- Barriers
- CCTV (records of entering vehicles)
- Barrier with underclimbing and over- climbing protection
- Intrusion prevention/ detection, e.g. turnstile for pedestrians
- License plate recognition
- Gates must be installedLicense plate must match
- ticket

 Real time monitoring
 of entry/exit, including
- pedestrian entry/exit

 If there is a gatehouse, it
 must be able to withstand
 an external attack (door
 closed)

STAFF PROCEDURES

- Fix unauthorized vehicles so that they cannot drive away or
- Removal of unauthorized vehicles if legally permitted
- Risk Assessment Plan in place
- Staff trained by an accredited training provider is available 24/7 onsite or in
- a control centre
- Appointment of formally responsible person for staff procedures in case of incidents
- Documented staff training once a year in view of incident prevention
- Incident and crime reporting to staff and police must be enabled

- All security staff must be certified guards under national/European legislation
- The formally responsible person for staff procedures will schedule compliance checks, communication, recertification
- A technical user manual must be used
- Alarm response procedures
- The parking area management system should be prepared for DATEX II data transfer
- Business Continuity Plan in place

- Any remote staff also trained/certified
- Staff has personal communication system
- Security training of site manager
- Measures against power failure
- Local risk assessment once a year
- Pre-booking available. If the pre-booking is offered via an app or similar systems, data transmission must be real time.



How are SSTPAs rated? – Service elements

→ All security levels must be combined with a uniform common set of basic service requirements.















Service elements - mandatory

- → In order to be awarded an audit certificate for any of the 4 security levels, the mandatory service level must be met.
 - Toilets for men and women available and working
 - Showers for men and women available and working
 - Toilets are cleaned and checked at regular intervals (with cleaning schedule)
 - Washing facilities are cleaned and checked at regular intervals (with cleaning schedule)
 - Water taps available and working

- Waste bins available onsite
- Clear signs that promote safe traffic at the TPA
- Emergency contacts displayed at the TPA
- Snacks and drinks are available for purchase 24/7
- Internet connection possibility
- Electricity connection possibility for personal use
- → Optional services may be audited as well



Standard must be auditable

- → Audit requires accurate description of the criteria
- → Standard provides requirements on a higher level
- → Where needed the criteria further detailed by means of technical specifications



Maintenance of the standard

- → Security and/or service elements may change over time
- →Governance is needed:
 - for the standard itself;
- the way it is audited;
- the audit results of the SSTPAs.
- →An expert group will be set up by the EC to enable this
- →Guidelines will be provided for the transition from the current situation to implementation of the EU parking standard.

THANK YOU!















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